



Chapel Row Surgery - Patient Participation Group

Meeting Held on Thursday 9 January 2020 @ 7:30pm

Present: Erica Tipton (Chair) Dr Wylie (GP)
Carol Gower Paul Gomm (Practice Manager)
Elaine Wells Lucy Hill (Social Prescriber)
Julia Baker Edgar Valentine

Action

APOLOGIES:

- Joanne Corrigan sends her apologies as she is unable to attend this meeting
- Quentin Webb sends his apologies as he is unable to attend this meeting
- Michele Walker sends her apologies as she is unable to attend this meeting
- Glen Higgins sends her apologies as she is unable to attend this meeting
- Barry Dickens sends his apologies as he is unable to attend this meeting

MINUTES OF THE PREVIOUS MEETING:

The minutes of the last meeting were agreed to be a true representation of that meeting.

MATTERS ARISING:

None

AGENDA ITEMS:

Lucy Hill - Social Prescriber

- Erica Tipton (ET) introduced Lucy Hill as the newly appointed Social Prescriber for the Primary Care Network (PCN) Group which Chapel Row Surgery is a part of, the North West Reading Villages PCN.

- Lucy spoke to the PPG members and advised she is at Chapel Row Surgery 1 day per week on a Monday and at the other practices in the PCN for the other days of the week.
- Lucy is currently contacting the practice Carers and Armed Forces Veterans initially.
- Lucy can and will see our patients and carers at Chapel Row Surgery and usually by appointment arranged with Lucy.
- Lucy offers a reference point for local healthcare and related services available to people and this role is similar to the existing Village Agents scheme operating in our area.
- We discussed running an article / promotional piece in the local parish magazines and Lucy will send something to Paul Gomm, who will liaise with Erica re Parish Magazines.

LUCY HILL
PAUL GOMM

Patient Panel Report

- ET advised that the Patient Panel now has a new chairman
There were no updates from the Royal Berkshire Hospital (RBH) in Reading as there was no director from the RBH present at the last Patient Panel meeting.

West Berkshire Community Hospital (WBCH)

- ET reported that 2 MRI Scanners are to be organised for WBCH and this has been part funded by the Newbury Building Trust

Patient Information Point at WBCH

- ET reported this is progressing very well and the resources available are being well utilised.

PPG Newsletter

- ET reported that a PPG Newsletter has not yet been organised.

Surgery Update

- Dr Wylie provided the following update on the surgery:
 - The recent focus has been on setting up and organising the PCN which Chapel Row Surgery is part of and this is progressing well
 - The PCN have employed a Social Prescriber and a Pharmacist, both of whom work 1 day per week at Chapel Row Surgery
 - Lucy Hill has described her role as the Social Prescriber
 - The Pharmacist will be assisting GPs with patient medication reviews and once established will be contacting patients and seeing them in the surgery.

Clinical Commissioning Group (CCG) Update

- Paul Gomm advised that the West Berkshire CCG has now merged with the Reading and Wokingham CCGs and plans are underway for a further merger with Berkshire, Oxfordshire and Buckinghamshire CCGs to form a large overarching CCG.
- Paul advised that in our local area the PCN is now much more important in terms of local healthcare provision.
- ET will remove "CCG Update" from future meeting agendas

ERICA
TIPTON

ANY OTHER BUSINESS:

Surgery Car Park

- Michelle Walker asked Paul Gomm to raise the issue of the Chapel Row Surgery Car Park.
- Comments are - “two patients independent of each other, highlighted the fact that they had been unable to park in our surgery car park during surgery hours. One of these patients suggested members of the public were parking there and then using “The Blackbird café” or “The Bladebone”. The other patient said she saw what she thought were “Ramblers” or “Walkers” leaving their car in the car park.”
- Paul Gomm advised that similar suggestions have been made in the past, but that the only way to be sure of this is for someone to “police” the car park and ask car drivers if they do not enter the surgery building.
- Unfortunately the practice does not have any spare staff to undertake this role and ET suggested that if any PPG members see people parking and then leaving the premises, as if they are using the car park but NOT visiting the surgery, they could ask the car driver why and advise them of the effect upon others their actions are having.
- Paul Gomm welcomed this but advised anyone to exercise care if approaching other people in this manner as the surgery cannot be held responsible for the actions of people using the surgery car park.

Meeting closed at 8:10pm

DATE OF NEXT MEETING:

Thursday 2nd April 2020 @ 7.30 pm

AGREED ACTION POINTS:

<u>TOPIC</u>	<u>AGREED ACTION</u>
Social Prescriber	Article to be produced which can be sent to Parish Magazines
CCG Update	To be removed as a standard agenda item for future meetings

END OF MEETING MINUTES