



## Chapel Row Surgery - Patient Participation Group

Meeting Held on Thursday 18 July 2019 @ 7:30pm

**Present:** Glen Higgins  
Edgar Valentine  
Michael Hewitt  
Barry Dickens  
Dr Westcar (GP)  
Paul Gomm (Practice Manager)

### Action

#### **APOLOGIES:**

- Erica Walker sends her apologies as she is on holiday in France and thus unable to attend this meeting
- Michelle Walker sends her apologies as she is unable to attend this meeting

#### **MINUTES OF THE PREVIOUS MEETING:**

The minutes of the last meeting were agreed to be a true representation of that meeting.

#### **MATTERS ARISING:**

- There were no matters arising from the previous meeting.

#### **AGENDA ITEMS:**

##### **PPG NEWSLETTER:**

- We discussed this at the previous PPG meeting and agreed that the PPG would aim to produce an “Autumn / Winter” newsletter to be distributed at the surgery.
- EV asked if an article could be added to encourage younger patients to join the PPG.

### **Surgery Update:**

- Dr Westcar spoke about the new GP Contract arrangements from 1 April 2019, concerning the creation of Primary Care Networks (PCNs).
- Local practices are required to join together as a PCN, representing 30,000 to 50,000 patients and then provide a healthcare service to their combined patient population.
- Dr Westcar advised that Chapel Row Surgery has agreed to form a PCN with the GP practices in Pangbourne, Theale and Mortimer and work for this is well underway.
- Dr Westcar explained that these 3 practices have a similar patient demographic to Chapel Row and all are part-dispensing too, so Chapel Row Surgery has quite a bit in common with the other 3 practices.
- The PCN Group will be employing additional staff during the next few years, which will include a Pharmacist, a Physiotherapist and a Social Prescriber - someone who can help patients with lifestyle advice and other essentially non-medical matters.
- The aim of employing these extra healthcare professionals is to ease the GP's workload and allow access for patients to relevant and appropriate professionals in a timely manner.
- Dr Westcar also advised that our senior nurse Vicky O'Doherty has now left the practice and taken up a specialist diabetes role with the CCG and Chapel Row Surgery has a replacement nurse starting with us in September 2019.

### **CCG Update:**

- Dr Westcar advised that the 4 CCGs of North & West Reading, South Reading, Wokingham and Newbury have now all amalgamated into NHS Berkshire West CCG.

### **ANY OTHER BUSINESS:**

#### **Bucklebury Parish Council AGM:**

- BD thanked Dr Lennox and Paul Gomm for making a presentation at the Bucklebury Parish Council AGM in May 2019, which the attendees all found very interesting.

#### **Patient Questionnaire:**

- GH asked about the low numbers of respondents to the recent Practice Patient Questionnaire and PSG advised that the numbers we achieved were largely due to the super efforts of the PPG members who came to the practice and encouraged patients to complete the questionnaire.
- PSG advised this something which the practice may well re-run later in the year or in 2020.

#### **RBH Parking:**

- EV commented that parking remains a problem at the Royal Berkshire Hospital in Reading and that the Drop Off point and Disabled Parking is often very difficult to access.

Meeting closed at 8:05pm

DATE OF NEXT MEETING:

**Wednesday 9 October 2019 @ 7.30 pm**

AGREED ACTION POINTS:

<u>TOPIC</u>	<u>AGREED ACTION</u>

**END OF MEETING MINUTES**