



Chapel Row Surgery - Patient Participation Group

Meeting Held on Wednesday 9 October 2019 @ 7:30pm

Present: Erica Tipton
Edgar Valentine
Michelle Walker
Glen Higgins
Dr Lennox (GP)
Paul Gomm (Practice Manager)

APOLOGIES:

- Barry Dickens sends his apologies as he is unable to attend this meeting
- Joanne Corrigan sends her apologies as she is unable to attend this meeting
- Helen Relf sends her apologies as she is unable to attend this meeting
- Julia Baker sends her apologies as she is unable to attend this meeting
- Michael Hewitt sends his apologies as he is unable to attend this meeting

MINUTES OF THE PREVIOUS MEETING:

The minutes of the last meeting were agreed to be a true representation of that meeting.

MATTERS ARISING:

None

AGENDA ITEMS:

West Berkshire Community hospital (WBCH)

- Erica Tipton (ET) reported that all is progressing well at WBCH and another MRI scanner is due to the site at some stage too.

Action

Royal Berkshire Hospital Reading (RBH)

- ET advised that the RBH did not send a representative to the most recent Patient Panel meeting and so no update from the hospital was available at the meeting.
- Parking at the RBH continues to be an issue and is still being raised with RBH and discussed.
- Glen Higgins (GH) advised that at the RBH Cancer Care Clinic there is only 1 disabled parking space

Patient Information Point (PIP) at WBCH

- ET advised that the PIP is progressing well, is fully staffed and is used a great deal by patients at the WBCH

Primary Care Network (PCN)

- ET asked for an update on the local Primary Care Network (PCN) which Chapel Row Surgery has joined.
- Dr Lennox advised that Chapel Row Surgery has joined a PCN with 3 other local GP Practices in Pangbourne, Mortimer and Theale.
- ET advised that she has been told that Chapel Row Surgery can no longer be represented on the Newbury Patient Panel now that Chapel Row Surgery is part of the PCN which includes 3 other practices in the North West Reading area.
- Dr Lennox advised that this is not the case and that Chapel Row Surgery can continue to be a member of the Newbury area Patient Panel.
- ET advised that the North West Reading Patient Panel members have invited her for an introductory lunch meeting and wanted us to know that there is a new Stroke Support Service operating in Tilehurst, which may be of interest to Chapel Row Surgery and its patients.

PPG Newsletter

- We agreed that there is currently no important information from the PPG to promote via a Newsletter and so this will be postponed for now.

Surgery Update

- Dr Lennox advised that Dr Wylie has undertaken the training required to be a GP Trainer.
- Also the practice has recently taken on a Junior Doctor, Dr Amy Daghish who is with the practice for 4 months as part of her Doctor Training rotation programme.
- Dr Daghish is seeing patients at the surgery under supervision from the Chapel Row Surgery doctors
- The Practice has also hosted a medical student as part of the intention to become a training practice.
- Dr Lennox went on to talk about the PCN and the aims to work closer together and closer with Secondary Care (Hospitals) by measuring the activity we all create to see how this can be improved further.
- Dr Lennox added that it is the PCN's intention to include Social Care in the joint workings, in due course and as soon as possible.

ANY OTHER BUSINESS:

Well Man Checks

- Edgar Valentine (EV) asked about the availability of “Well Man Checks”.
- Dr Lennox explained that this was an initiative created by the Prime Minister Gordon Brown a few years ago and that this check no longer exists in the original format.
- Patients are encouraged to eat sensibly, take exercise, not drink too much and stop smoking and that this will enable most people to live longer and healthier.
- Dr Lennox went on to say that some health checks and tests by and large, usually create more problems than they solve and that if and when patients feel unwell, that is the time to start considering some relevant health checks.

Meeting closed at 8.15pm

DATE OF NEXT MEETING:

Thursday 9 January 2020 @ 7.30 pm

AGREED ACTION POINTS:

<u>TOPIC</u>	<u>AGREED ACTION</u>

END OF MEETING MINUTES