

## **The Bucklebury Practice Patient Participation Group**

The surgery recently advertised for members of the practice population to get involved with the Patient participation Group (PPG), We are pleased to say that several new people came forward to join the group and together the group has devised a short survey that aims to start the process of encouraging greater patient involvement in shaping the service that the surgery offers. Please tick the appropriate box

Question 1 – We have a PPG that meets regularly and we are keen for any patient to join the group in person, however we realise that this is not possible for some people. We are considering whether to develop an E forum to run alongside the PPG. This would allow patients to communicate with the surgery and each other.

Would you be interested in joining an E Forum ?                      Yes     No

Question 2 - a common difficulty for all surgeries is the method of making appointments.

Would you be interested in making an appointment on- line?    Yes     No

Question 3 - We are keen to streamline the way patients obtain test results especially blood results. We are considering having a nurse being available at a set time each day to respond to enquiries about test results

Is this a service you would be interested in ?                      Yes     No

Question 4 - We have in the past hosted a private company that offered certain screening tests which at that time have not been available on the NHS. The usual reason for a test not being available on the NHS is because the benefits of having the test have not been proven or even that harm may be caused that outweighs the benefits. Offering such screening tests privately can therefore be controversial. However we are often asked about certain tests and screening for ovarian cancer seems particularly popular.

Would you like the surgery to host private screening sessions(including ovarian cancer screening)?                      Yes     No

Any other suggestion about services please write in the box below. Thank you